



#### GENERAL INFORMATION

Plan Report ID Number: 20241030moo

Developer Name: Medical Office Online

Product Name(s): Medical Office Online

Version Number(s): 2.3.1

Certified Health IT: Yes

Product List (CHPL) ID(s):15.02.05.2801.MEDO.01.01.1.220228

Developer Real World Testing Page URL: <https://www.medicalofficeonline.com//rwt-compiled/>

#### JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Medical Office Online electronic prescribing function uses a third party solution (Newcrop, LLC). This function supports the ability to create, change, cancel, refill, receive fill status notifications and request and receive medication history for patients in an internal medicine setting. These functions support the compliance of measure § 170.315(b)(3) Electronic prescribing. The goal is to test all criteria within this measure with various scenarios.

Medical Office Online single patient and patient population export is a timely export file (s) that can be completed by a clinician or staff. Files can be exported through the user interface access with Medical Office Online. These functions support the compliance of measure § 170.315(b)(10) Electronic health information (EHI) export. The testing process will consist of users testing the export functionally.

#### STANDARDS UPDATES

Medical Office Online currently does not include any voluntary SVAP standard updates.



MEASURES USED IN OVERALL APPROACH

DESCRIPTION OF MEASUREMENT/METRIC.

Electronic prescribing enables a user to perform the following prescription-related electronic transactions in accordance with the standards outlined in § 170.315(b)(3). Create new prescriptions, change prescriptions, cancel prescriptions, refill prescriptions, receive fill status notifications, request and receive medication history information.

Electronic Health Information export § 170.315(b)(10) allows the clinician and staff to export a single patient and the patient population of electronic health information stored on the Electronic Health Record system in a computable format.

ASSOCIATED CERTIFICATION CRITERIA

§ 170.315(b)(3), § 170.315(b)(10)

Care Setting	Justification
Internal Medicine	Medical Office Online markets to small practices in an ambulatory setting, specifically internal medicine care settings.

JUSTIFICATION (§ 170.315(b)(3):

Through a third party solution (Newcrop, LLC) our electronic prescription service provides various functionality. The real world test will provide details on how users access and utilize these functions. The log files and surveys will reveal metrics on usability and functionality.

TEST METHODOLOGY: EPs selected to participate will be given instructions to record and report their experience while performing the following functions.

- (A) Create new prescriptions (NEWRX).
- (B) Change prescriptions (RXCHG, CHGRES). Optional (permitting a scenario is available)
- (C) Cancel prescriptions (CANRX, CANRES). Optional (permitting a scenario is available)
- (D) Refill prescriptions (REFREQ, REFRES).
- (E) Receive fill status notifications (RXFILL).
- (F) Request and receive medication history information (RXHREQ, RXHRES).



JUSTIFICATION: § 170.315(b)(10)

Medical Office Online allows users of the system to export patient data to comma separated file (.csv).

TEST METHODOLOGY: Users selected to participate will be given instructions to record and report their experience while performing the following functions.

- (A) Single and a patient population electronic health information export.
- (B) Export without developer assistance.
- (C) Check for access to this function by allowing a set of users.
- (D) Check that files are in a .csv format
- (E) Instructions are included in the export file (s).

EXPECTED OUTCOMES:

- Real World Testing will demonstrate that the Health IT Module is conformant to the certification criteria § 170.315(b)(3) and § 170.315(b)(10)
- It is expected that authorized users will be able to achieve all or most of the transaction scenarios listed above over a set period of time.
- Log files along with out-put (.csv files) obtained during Real World Testing will be used for analysis to validate the transactions along with the survey completed by the user. This test methodology will primarily test the conformance of the measure.

(from 85 FR 25766)



Key Milestone	Date/Timeframe
Release Real World Testing instructions and surveys to select clinicians and staff.	January, 2025
Begin collecting data from providers.	February 2025
Follow up with providers to understand issues reported in data collection.	Quarterly, 2025
Analysis and report creation begins	March, 2025
Submit Real World Testing results to ACB	January, 2026

#### ATTESTATION

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Date: October 27, 2024