GENERAL INFORMATION

Plan Report ID Number: 01

Developer Name: Medical Office Online

Product Name(s): Medical Office Online

Version Number(s): 2.3.1

Certified Health IT: Yes

Product List (CHPL) ID(s): 15.02.02.2801.A090.01.00.1.190315

Developer Real World Testing Page URL：

https://www.medicalofficeonline.com/wp-content/uploads/2022/10/MedicalOfficeOnline_RWT_2021.pdf

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Medical Office Online electronic prescribing function uses a third party solution (Newcrop, LLC). This function supports the ability to create, change, cancel, refill, receive fill status notifications and request and receive medication history for patients in an internal medicine setting. These functions support the compliance of measure § 170.315(b) Electronic prescribing. The goal is to test all criteria within this measure with various scenarios.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS-SVAP AND USCDI)

Standard (and version): 10.6 of the NCPDP SCRIPT standard

Date of ONC-ACB notification (SVAP or USCDI): Not applicable

Date of customer notification (SVAP only): Not applicable

USCDI-updated criteria: None

MEASURES USED IN OVERALL APPROACH

DESCRIPTION OF MEASUREMENT/METRIC.

Electronic prescribing enables a user to perform the following prescription-related electronic transactions in accordance with the standards outlined in § 170.315(b)

(A) Create new prescriptions (NEWRX).
(B) Change prescriptions (RXCHG, CHGRES).
(C) Cancel prescriptions (CANRX, CANRES).
(D) Refill prescriptions (REFREQ, REFRES).
(E) Receive fill status notifications (RXFILL).
(F) Request and receive medication history information (RXHREQ, RXHRES).

ASSOCIATED CERTIFICATION CRITERIA

Not applicable.

Care Setting	Justification
Internal Medicine	Medical Office Online markets to small practices in an ambulatory setting, specifically internal medicine care settings.

JUSTIFICATION:

Through a third party solution our electronic prescription service provides various functionality. The real world test will provide details on how users access and utilize these functions. The log files and surveys will reveal metrics on usability and functionality.

TEST METHODOLOGY:

EPs selected to participate will be given instructions to record and report their experience while performing the following functions.

(A) Create new prescriptions (NEWRX).
(B) Change prescriptions (RXCHG, CHGRES). Optional (permitting a scenario is available)
(C) Cancel prescriptions (CANRX, CANRES). Optional (permitting a scenario is available)
(D) Refill prescriptions (REFREQ, REFRES).
(E) Receive fill status notifications (RXFILL).
(F) Request and receive medication history information (RXHREQ, RXHRES).

EXPECTED OUTCOMES:
• Real World Testing will demonstrate that the Health IT Module is conformant to the certification criteria § 170.315(b).
• It is expected that authorized users will be able to achieve all or most of the transaction scenarios listed above over a set period of time.
• Log files obtained during Real World Testing will be used for analysis to validate the transactions along with the survey completed by the user. This test methodology will primarily test the conformance of the measure.

(from 85 FR 25766)

Key Milestone	Date/Timeframe
Release Real World Testing instructions and surveys to select providers using eprescribe.	January 1, 2022
Begin collecting data from providers.	February, 2022
Follow up with providers to understand issues reported in data collection	Quarterly, 2022
Analysis and report creation	January 1, 2023
Submit Real World Testing report to ACB	February, 2023

ATTESTATION

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Date: September 9, 2021